

FOR IMMEDIATE RELEASE November 1, 2023

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# PACIFIC GATEWAY CENTER ANNOUNCES IMMIGRANT RESOURCE CENTER - A.I.D.E. INITIATIVE

HONOLULU, HAWAII – Pacific Gateway Center (PGC) is proud to announce its designation as the Immigrant Resource Center (IRC) for the counties of Maui, Kaua'i, and O'ahu in partnership with Parents & Children Together. This initiative is called AIDE: Assisting Immigrants Deserving Equity, and is sponsored by the State of Hawai'i.

The IRC, led by PGC, is committed to serving the limited-English proficient communities in Hawai'i, helping them with immediate relief and solutions for long-term recovery. It provides multilingual assistance for immigration, legal, and social services, amongst others, as well as direct access to interpreters in six languages: Chuukese, Marshallese, Ilocano, Tagalog, Spanish, and Tongan.

Following the devastating fires in August 2023, IRC team members have been on the ground on Maui to support its vulnerable communities, many of whom are not eligible for or have limited access to funding and services for disaster benefits. To better assist the limited-English proficient, an IRC Multilingual Hotline has been launched in the six languages, and a Wailuku satellite office will be opening on Wednesday, November 15th, 2023. The IRC encourages anyone in need of help within these communities to call the hotline at 1 (808) 518-6217 or visit the satellite office for assistance in their native language. For more information, visit pacificgatewaycenter.org.

## ABOUT PACIFIC GATEWAY CENTER

Pacific Gateway Center's mission is to empower low-income residents, immigrants, refugees, and other vulnerable populations to achieve self-sufficiency through skill-building and access to opportunities while respecting cultural heritages.

For 50 years, they have stood side-by-side, hand-in-hand, with those displaced in the world to provide a sense of belonging to Hawai'i and ensure services and opportunities are available to them as they transition and embark on new pathways. PGC creates a safe haven for these vulnerable populations, offering referrals and direct client services in housing, medical, legal, food, and other basic necessities, while addressing all language barriers to programs and services to ensure help is available.



## IMMIGRANT RESOURCE CENTER HIGHLIGHTS

- A partnership with Pacific Gateway Center, Hawai'i Coalition for Immigrant Rights, Legal Aid Society of Hawai'i, The Legal Clinic, and SOUL Empowerment Law Firm (Maui). Funded by the State of Hawai'i
- Kaua'i Partner TBA
- O'ahu Partners Hui o Hau'ula, Waipahu Safe Haven Immigrant and Migrant Resource Center
- Maui Partners Maui Economic Opportunity, Roots Reborn
- Referral services include housing and shelter; rent and utilities; food, cash assistance; health, medical, and dental; behavioral, mental, and emotional assistance; family wellness; document replacement; legal services; interpretation and translation; job, employment, and income services; unemployment insurance; social adjustment; animal services; and more

#### **MULTILINGUAL HOTLINE**

- 1 (808) 518-6217
- Open Monday through Saturday, 9:00 A.M. 2:00 P.M.
- Available in Chuukese, Marshallese, Ilocano, Tagalog, Spanish, and Tongan

#### WAILUKU SATELLITE OFFICE

- Located in the J. Walter Cameron Center
- 95 Mahalani Street #13, Wailuku, Maui 96793
- Opening November 15th, 2023

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